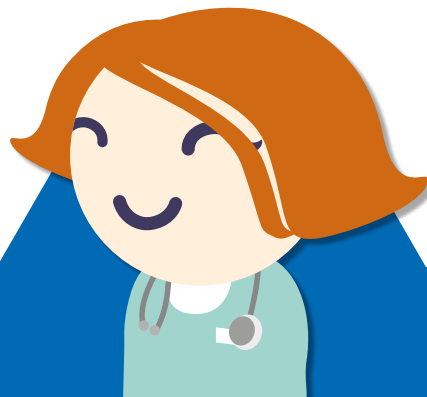


What do you think?



Review of urgent
healthcare in south Sefton

Your opinion matters



Between 10 December 2018 and 31 January 2019 we want people to tell us what they think about NHS urgent care services in south Sefton.

Urgent care is for when people need medical advice or treatment straight away, or on the same day. It includes pharmacies (chemists), GP practices (surgeries), out of hours GPs, the NHS 111 phone line and website, walk-in centres, accident and emergency (A&E) departments and the emergency ambulance service (999).

We want to understand more about how people use these services in south Sefton, both for physical and mental health problems, and about the quality of care received.

The information gathered will be used to help develop proposals for how urgent care services could look in the future. If that means significant changes, we would hold a full public consultation before any decisions are made.

We want to improve what we already have, and ensure that people receive the best possible urgent care services, whichever part of south Sefton they live in.

How can I get involved?

Visit www.southseftonccg.nhs.uk to complete an online questionnaire and find out more about the review.

Healthwatch Sefton is working with us to gain your views. So, for help to complete a questionnaire, request a paper version, or for another format, call **Freephone: 0800 206 1304**
email: info@healthwatchsefton.co.uk
or text: **07434 810 438**

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