

Our ref: FOI ID 5745

6th October 2015

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NHS South Sefton CCG

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Continuing Health Care Claims within NHS South Sefton CCG.

Request/[Response](#):

Please tell me how many complaints or challenges the CCG has received since April 2013 from patients or families of patients who have submitted a Continuing Healthcare Claim.

Please break this down on an annual basis.

Count of Complaints	2013-14	2014-15	2015-16	Grand Total
NHS South Sefton CCG	9	7	2	18
Grand Total	9	7	2	18

Sefton CCG Data covers 01 April 2013 - 31 May 2015

Count of Disputes			
	Apr14-Mar15	Apr-15-Mar16	Grand Total
NHS South Sefton CCG	1	3	4
Grand Total	1	3	4