

Our ref: FOI ID 4740

10 March 2015

southseftonccg.foi@nhs.net

NHS South Sefton CCG

Merton House
Stanley Road
Bootle
Merseyside
L20 3DL

Tel: 0151 247 7000

Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding media services within NHS South Sefton CCG.

Request/**Response:**

1) What, if any, social media management platform do you use within the department? (e.g. CrowdControl, HootSuite, Meltwater Buzz etc)

None

2) If using a paid-for social media management platform how much does this cost either per year or per month

Not applicable

3) How long does this contract last for and when was it awarded?

Not applicable

4) How many users does this contract allow for?

Not applicable

5) What, if any, media enquiry management software do you use? (e.g. Gorkana, Veulio, COLIN)

Please provide the email address of the person responsible for social media within your organisation

None

Lyn.Cooke@southseftonccg.nhs.uk

6) If using a paid-for media enquiry management solution how much does this cost either per year or per month?

Not applicable

7) How long does this contract last for and when was it awarded?

Not applicable

8) How many users does this contract allow for?

Please provide the email address for your Head of Media or Corporate Communication within your organisation

None

Lyn.Cooke@southseftonccg.nhs.uk

9) What, if any, Freedom of Information enquiry management software do you use? (e.g. CC Tracker, KnowAll Enquire)

None

10) If using a paid-for media enquiry management solution how much does this cost either per year or per month?

Not applicable

11) How long does this contract last for and when was it awarded?

Not applicable

12) How many users does this contract allow for?

Not applicable