

Our ref: FOI ID 4935

April 2015

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**NHS South Sefton CCG**  
Merton House  
Stanley Road  
Bootle  
Merseyside  
L20 3DL

Tel: 0151 247 7000

## **Re: Freedom of Information Request**

Request/**Response**:

I would like to make a request for information under the Freedom of Information Act regarding your IT network infrastructure.

Please could you answer the following questions regarding the equipment for NHS South Sefton Clinical Commissioning Group (CCG) at 3rd Floor, Merton House, Stanley Road, Bootle, Liverpool, Merseyside, L20 3DL

- 1.) How many desktop PCs do you have at this site? Which brand(s) are they?
- 2.) How many laptops/notebooks or tablet PCs do you have at this site? Which brand(s) are they?
- 3.) How many thin clients do you have at this site? Which brand(s) are they?
- 4.) What operating systems do you run on your PCs/Laptops?
- 5.) How many desktops, laptops and thin clients do you have in total in your organisation across the country?
- 6.) How many physical servers do you have on site? Which brand(s) are they?
- 7.) Which server operating systems do you use?
- 8.) How many virtual servers do you have on site?
- 9.) Which server virtualisation software do you use?
- 10.) Do you access any virtual servers in the cloud?
- 11.) What supplier provides the maintenance (out of warranty) support on your desktops and servers and when does the contract expire?
- 12.) What suppliers/brands of Storage Area Networking (SAN) do you use?
- 13.) Which application do you use for Enterprise Resource Planning/Management (ERP/ERM)?
- 14.) Which application do you use for Groupware Products?
- 15.) Which application do you use for Database Products?
- 16.) Which application do you use for CRM Software?
- 17.) Which application do you use for Business Intelligence Systems?
- 18.) Which application do you use for Finance & Accounting Systems?
- 19.) Which application do you use for Human Resources Application Systems?
- 20.) Are any of your business applications cloud based? If so please state which ones.
- 21.) What are the names, line types and speeds of your ISPs?
- 22.) Who is your primary voice carrier?

- 23.) Approximately how many phone extensions do you have at this site?
- 24.) Do you use VoIP for your internal communications?
- 25.) Are your external calls through your voice carrier carried over VoIP or do they go over a conventional phone line?
- 26.) Which brand of PBX do you use at this site?
- 27.) Which supplier has the maintenance contract on your PBX and when does it expire
- 28.) Who supplies the outsourced or managed service for your data centre and when does the contract expire?
- 29.) Who supplies the outsourced or managed service for your service desk and when does the contract expire?

NHS South Sefton CCG does not hold this information. NHS South Sefton CCG commissions their IT services from Informatics Merseyside who are hosted by Mersey Care NHS Trust. Please redirect your request via the following link: [freedomofinformation@merseycare.nhs.uk](mailto:freedomofinformation@merseycare.nhs.uk)