

Our Ref: 46947

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NHS South Sefton CCG

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding NHS 111 Services within NHS South Sefton CCG.

Request/[Response](#):

Under the freedom of information act I'm requesting the following information for every CCG that you cover:

1. Has your CCG(s) implemented direct booking of GP appointments from NHS 111?

[No, direct booking has not been implemented for any of the GP practices and is aspirational but not progressed as yet.](#)

2. What percentage of callers to NHS 111 are given the option of booking an in-hours GP appointment?
3. What percentage of the callers that are offered the option of booking an in-hours GP appointment take up the offer?
4. How many GP appointments in your CCG(s) are reserved for NHS 111 direct booking?
5. Of the GP appointments that are reserved for NHS 111, how many are booked through the direct booking service?

[For questions 2 – 5 not applicable](#)