

Our ref: FOI ID 36526

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## **Re: Freedom of Information Request**

Please find below the response to your recent Freedom of Information request regarding CHC PHB Care Staff Training services within NHS South Sefton CCG.

### **Request/Response:**

I am writing to request information about what (if any) training is required of carers providing care to Personal Health Budget holders on Continuing HealthCare. Could you please forward this to the relevant department for their attention?

I am a PHB holder, consulting with my local CHC team on training requirements. It is currently a condition of PHBs in my area for patients / employers to send their care staff on an induction course prior to providing care, and every year thereafter. However, I am also aware that training requirements vary between CCGs, as there is no legislation underpinning this requirement; my employees are neither CQC regulated, nor do they perform any CQC regulated activities. I am exploring the approach taken by other CCGs in order to consider how best to streamline processes going forward.

Can you please confirm whether training is a condition of PHB funding in your area and if so, how it should be delivered, eg. open course (specific companies?), in-house, e-learning (specific companies?), NHS, linked in with Social Services. Also, it would be useful to know if the requirements are mapped to any standards, eg. Care Certificate, CQC.

All carers who support PHB clients under CHC are required to have appropriate training as part of the package of care. Whilst NHS South Sefton CCG wouldn't directly provide this, this is provided by the 3<sup>rd</sup> party brokerage organisations who support PHBs on behalf of the CCG which is co-ordinated by our Commissioning Support Unit (CSU) colleagues. All PHB support plans are scrutinised by CSU / CCG to ensure that appropriate training to support the package is in place to support the carer and protect the client.