

Our ref: FOI ID 35680

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NHS South Sefton CCG

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding serious incidents relating to 111 Service Provider within NHS South Sefton CCG.

Request/Response:

Please can you tell me how many Serious Untoward Incidents each CCG you are responsible for has recorded relating to your 111 service provider in:

- a. 2014/15
- b. 2015/16
- c. 2016/17

Please also specify the name of the 111 provider.

Where the provider has changed in the past three years, please specify the SUIs under the previous contract.

Please can you also attach any annual (or quarterly) reports of these incidents produced by the CCG (or NHS 111 provider if held) since 2015.

NHS South Sefton CCG does not hold this information. Please redirect your request to the Ambulance Commissioning Team at Blackpool CCG as the Lead Commissioners for the NHS 111 Service in the North West using the following email address foi.blackpoolccg@lancashirecsu.nhs.uk.