

Our Ref: FOI ID 48724

19 June 2018

southseftonccg.foi@nhs.net

NHS South Sefton CCG

Merton House
Stanley Road
Bootle
Merseyside
L20 3DL

Tel: 0151 317 8456

Email: southsefton.ccg@nhs.net

Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding AVS provision within NHS South Sefton CCG.

Request/[Response](#):

1. What is your registered population?

[155,104](#)

2. Do you commission an acute visiting service (AVS) or something similar – please describe.

[Yes – NHS South Sefton CCG commission an Acute Visiting Scheme which provides clinical assessment and treatment service to residents within South Sefton care homes.](#)

3. Who can refer into the service?

[Referrals will be accepted from Care Home Matrons and General Practice. Referrals will also be accepted by NWAS.](#)

4. What is the criteria for the service?

[All South Sefton CCG Care Home residents but with the exclusion of patients whose observations deem them too ill to remain in the community setting.](#)

5. Is there a call handling function in the service or can GP practices call the AVS GP directly?

South Sefton AVS service will receive referrals through one single point of. The point of contact will include call handlers and dedicated clinical coordinators covering all hours of operation (09:00 – 18:00 Monday to Friday).

6. Where is the service based?

The clinical service is located in Sefton and the teams work within the South Sefton CCG footprint.

7. What are the operating hours of the service?

The specification for 18/19 details the hours (09:00 – 18:00) Monday to Friday (inclusive of bank holidays).

8. What is the designated workforce (WTE) for the service – please include non-clinical staff

At present this is a doctor led service but will be moving to an ANP led service from October 2018 but with access to GTD doctors for the ANPs where cases require further discussion and any queries.

9. Who is the provider of the AVS?

GoToDoc Healthcare

10. Is this the same provider as your OOH provision?

Yes

11. Do you have a standard NHS contract for this service and what is the contract end date?

Local CCG developed contract (agreed through legal teams) which expires on 30.9.18 but with an extension for a further 2 years agreed.

12. What is the current contract value of the service?

£191,990 but subject to review based on potential activity increases

13. What was your 17/18 activity for this service?

1,253

14. Have you evaluated the efficacy of the service in recent years? If yes – can you share your findings?

This particular AVS along with our Telehealth project and Care Home Improvement Programme / Care Home Matrons are all aimed at supporting care closer to home for residents within care home settings. Previous review of conveyances to hospital for care home residents identified a reduction. Activity needs to be reviewed and refreshed in line with other initiatives being developed.