

Our Ref: 53309

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[southseftonccg.foi@nhs.net](mailto:southseftonccg.foi@nhs.net)

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**NHS South Sefton CCG**

Merton House  
Stanley Road  
Bootle  
Merseyside  
L20 3DL

Tel: 0151 317 8456

Email: [southsefton.ccg@nhs.net](mailto:southsefton.ccg@nhs.net)

## Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding delegated home visiting services within NHS South Sefton CCG.

### Request/[Response](#):

1. Do you delegate / outsource any home visiting services within your CCG? How many years has this service been in place?

[NHS South Sefton CCG commission an acute visiting service with GoToDoc \(GTD\) Health care.](#)

[The service commenced in January 2015.](#)

2. How is this managed? Including: how does the patient access the visit + how are 'suitable' patients selected for this service; who visits (e.g. GP, paramedic); how are they paid (by the practice, directly by CCG or other) and how much is this service costing each year?

[This service is a daytime home visiting scheme to care home residents within the South Sefton CCG footprint delivered by GoToDoc \(GTD\) Healthcare by general practitioners. The primary focus is to provide additional capacity in GP practice between the hours of 09:00- 18:00 Monday to Friday by delivering approximately 50 patient visits per week to care homes. In addition, this service will work collaboratively with the 'Care home improvement programme' \(CHIP\) by informing the team of community matrons of visits conducted in care homes and conversely accept referrals from community matrons for patients deemed appropriate to be seen by the AVS clinicians.](#)

[Patients are identified by care home staff as being acutely unwell and requiring same day review. The care home links with the local GP who clinically triages patient through discussion with care home and if appropriate puts referral through to the GTD AVS. The service is commissioned and funded by the CCG with the present contract value approximately £200K.](#)

3. Have you conducted / commissioned any evaluations of this service (and if so, please could you provide me with a copy)?

Service performance and quality issues are monitored through contract meeting between CCG and GTD. The out of hours service also sits with GTD. Formal evaluation of the service has not been undertaken.