

Have your say - review of urgent care in south Sefton

18 December 2018

NHS South Sefton CCG has begun a review of local urgent care to help shape future services and is encouraging residents to get involved and share their views and experiences by completing a survey.

Urgent care describes a wide range of services that adults, young people and children can access immediately or on the same day for both physical and mental health problems. This covers services at pharmacies, GP practices, GP out of hours services, the NHS 111 phone line and website, walk-in centres, accident and emergency (A&E) departments and 999.

To find out more about the review, please see the [attached flyer](#) or visit the [CCG's website](#) where you can also complete the [online survey](#). Please note the survey will remain open until 31 January 2019.

If you need support to complete the survey, or you do not have access to the internet and require a paper version or a different format or language, please call Freephone 0800 206 1304, email info@healthwatchsefton.co.uk or text 07434 810 438.

Your views are important to us, so we hope you take this opportunity to have your say.