

Our Ref: 55912

7 March 2019

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NHS South Sefton CCG

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Local Area Network (LAN) within NHS South Sefton CCG.

Request/[Response](#):

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.

1. Contract Type: Managed or Maintenance –

[No Contract](#)

2. Existing Supplier: Who is the current supplier? –

[No Contract](#)

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier. –

[No Contract](#)

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. –

[No Contract](#)

5. Number of Sites: The number of sites, where equipment is supported by each contract. –

[No Contract](#)

6. Hardware Brand: What is the hardware brand of the LAN equipment? –

CISCO

7. Contract Description: Please provide me with a brief description of the overall contract. –

No Contract

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include. –

No Contract

9. Contract Expiry Date: When does the contract expire? –

No Contract

10. Contract Review Date: When will the organisation is planning to review the contract? -

No Contract

11. Responsible Officer: Contact details including name, job title, contact number and email address? –

No Contract

Informatics Merseyside purchase switches from Cisco gold partners and get extended warranties at time of purchase taking the normal manufacturers warranty from 12 months to 24 months.

A stock of hot swap spares are held for issues at sites.

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

Answer as per Q1-11 (above)

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software

5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

For questions 1-10 - Informatics Merseyside provide IT support for NHS health services in the Merseyside area of the UK