

Our Ref: 58360

29 May 2019

[southseftonccg.foi@nhs.net](mailto:southseftonccg.foi@nhs.net)

**NHS South Sefton CCG**

Merton House  
 Stanley Road  
 Bootle  
 Merseyside  
 L20 3DL

Tel: 0151 317 8456

Email: [southsefton.ccg@nhs.net](mailto:southsefton.ccg@nhs.net)

## Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Non-Emergency Patient Transport within NHS South Sefton CCG.

Request/[Response](#):

1. How many people accessed the non-emergency patient transport (NEPTS) during the periods below?

	2015/16	2016/17	2017/18	2018/19
<b>Numbers</b>				

2. How many people requested access to NEPTS but were refused the service?

	2015/16	2016/17	2017/18	2018/19
<b>Numbers</b>				

3. Has there been any change in how people access NEPTS during the periods listed ?

Year	Yes	No
2015/16		
2016/17		
2017/18		
2018/19		

Have there been changes in the guidance issued to those conducting eligibility assessments?

3. If yes, please tick categories affected:

	Disability	Financial Assessment / Disability Benefit	Other (please list)
2015/16			
2016/17			
2017/18			
2018/19			

4. How many people were reassessed for eligibility for access to non-urgent patient transport service?

	2015/16	2016/17	2017/18	2018/19
<b>One off assessment</b>				
<b>Annual Assessment</b>				
<b>Other</b>				

5. What was the outcome?

	2015/16	2016/17	2017/18	2018/19
<b>An increase in eligibility</b>				
<b>A decrease in eligibility</b>				
<b>Referral to community transport/other</b>				

For questions 1-5 NHS South Sefton CCG does not hold the information, you may wish to refer your query to North West Ambulance Service [FOI.enquiries@nwas.nhs.uk](mailto:FOI.enquiries@nwas.nhs.uk)