

Our Ref: 67002

6 July 2020

[southseftonccg.foi@nhs.net](mailto:southseftonccg.foi@nhs.net)

**NHS South Sefton CCG**

Merton House  
Stanley Road  
Bootle  
Merseyside  
L20 3DL

Tel: 0151 317 8456

Email: [southsefton.ccg@nhs.net](mailto:southsefton.ccg@nhs.net)

## Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Community MSK Services within NHS South Sefton CCG.

Request/[Response](#):

1. Is the current Community MSK service based on a Block Contract or AQP model?

[Block Contract](#)

- a. If Block Contract who is the current provider of the service?

[Liverpool University Foundation Hospitals Trust](#)

- b. If AQP how many providers are on the framework?

[N/A](#)

2. Is the contract delivered in partnership with other providers? If so, who are the providers and from what sector (e.g. third sector, contractors)

[No](#)

3. What is the contract length and contract value of the current Community MSK contract?

[Part of block contract arrangements](#)

4. What is the treatment model for the current Community MSK service? For example:

- Does the service include an MSK triage service that directs referrals to secondary care/specialist services as well as the Community Service?

[Yes](#)

- Does the Community MSK service include an integrated pain management service?

No

5. Would it be possible to get a copy of the current service specification?

Yes

6. When is the current Community MSK service due to be re-tendered?

7. Is this date before contract extension (if so, what is the extension period and likelihood of extension)?

8. Is it anticipated the re-tendered service will adhere to the same model and specification as the current Community MSK service?

a. If not, how do you expect this service to differ? Will you be undertaking market engagement ahead of any procurement process to inform this model?

b. If yes, do you anticipate the contract length and financial envelope to remain the same or efficiency savings to be applied? What percentage reduction would this be?

**Questions 6-8 - N/A - Part of block contract arrangements**

9. Has the current Community MSK service met all the contracted KPIs during the lifetime of the contract?

Yes

10. Has the current provider of the Community MSK Service been served with any performance notices? If yes, when were they served and what for?

No

11. Are there any areas of particular concern/health outcomes within the CCGs population which the Community MSK service could be addressing more effectively?

No

12. Are there any areas of exceptional practice and/or innovation in the current Community MSK Service which stand out to the CCG?

**GP directed self-referral**

13. What is the current Patient Satisfaction Rate for the Community MSK Service? Has this remained consistent or has there been fluctuations (reduced or improved)?

NHS South Sefton CCG does not hold this information, you may wish to refer your query to  
Liverpool University Hospitals Foundations Trust [FOIRequests@liverpoolft.nhs.uk](mailto:FOIRequests@liverpoolft.nhs.uk)

14. Which virtual/remote platforms are used in the current Community MSK Service?

Attend anywhere

15. Has the Community MSK Service continued to operate routine appointments during the  
Covid-19 pandemic via remote methods alongside Emergency/Urgent referrals?

Yes