

Our Ref: 67006

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## Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Primary Care networks within NHS South Sefton CCG.

### Request/[Response](#):

1. (a) Are hot and/ or cold hubs being used to deliver face to face primary care to patients with suspected/actual COVID-19 symptoms and non-COVID-19 symptoms respectively? If so, please could you indicate the numbers of each if possible.

[Yes, one hot site is operating for South Sefton practices centrally at Litherland Town Hall where the usual walk in centre is located. This is offering face to face appointments for suspected/actual COVID-19 pts for all practices in South Sefton.](#)

(b) Are hot and cold sites (or red and green sites co-located within primary care settings) being used to deliver face to face primary care to patients with suspected/ actual COVID-19 symptoms and non-COVID-19 symptoms respectively?

[No](#)

(c) Is a different model to 1(a) or (b) above (including home visits, or other models) being used? If so, please describe this.

[N/A](#)

2. (a) Are each of the models used in 1(a) to (c) available to the entire population, or only in certain locations/for certain populations (please specify any such distinctions).

[They are available to the entire population.](#)

(b) How are face to face consultations delivered for those vulnerable patient groups who are not able to leave home, such as those who are/ were required to shield, the frail elderly, etc?'

[There is a visiting service in place to support these groups.](#)

3. (a) Immediately prior to any changes in service delivery related to COVID-19, was the hub model being used to deliver Primary Care?

No

(b) If so, how many hubs, where, and did these have specialist functions or were they accessible by all patients at practices which fed into them?

N/A

(c) If a hub model was not being used to deliver Primary Care immediately prior to any changes in service delivery with respect to COVID-19, had you previously used a hub model but stopped? If so, why was the decision made to stop using this model?

N/A

4. Are you planning to evaluate your COVID-19 model(s) for face to face Primary Care consultations? Please provide any interim data concerning this for potential inclusion in our review. Please also provide any other relevant documentation regarding face to face primary care service delivery during the COVID-19 pandemic which could be helpful to our study.

Yes we will evaluate this model however data not available at this time.