

Our Ref: 67496

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NHS South Sefton CCG

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Vaccination support within NHS South Sefton CCG.

Request/[Response](#):

1. Are you ensuring information sent to a visually impaired person about vaccine appointments or provided to them at a vaccination centre is available in an accessible format such as large print and braille? If yes, how?

[Invites have been initially be telephone and now by text. Staff and volunteers on site are aware of patients who may have disabilities. Those patients with guide dogs and other assistance dog owners have the right to enter the premises with their dog.](#)

2. Are you providing clear information on the location of vaccine centres, such as public transport options and alternatives for blind and partially sighted people? If yes, how?

[Yes - Information is on the CCG and practice websites, and practices can identify any of their own patients who are blind and offer individualised support. Invites have been initially be telephone and now by text.](#)

3. Are you making sure that vaccination venues have clear signage and good levels of lighting to enable blind and partially sighted people to access them? If yes, how?

[Yes – we also have Marshall’s who can identify and prioritise people who require support](#)

4. Are you ensuring staff and volunteers at vaccination centres are trained to provide support to people with sight loss, such as providing verbal or sighted guiding where necessary? If yes, how?

[As above](#)

5. Are you aware of and using the sight loss sector guidance on vaccine rollout which is available here: <https://www.sightlosscouncils.org.uk/wp-content/uploads/2020/12/Covid-19-Vaccine-Rollout-Advice.pdf> If yes, how have you used this?

[Yes - Guidance has been shared with centres](#)